

AAHAM Spring Conference 2018
American Association of Healthcare Administrative Management (AAHAM)
April 18, 2018
Envision Conference Center

7:15 to 8:00

Registration, Breakfast and Networking

8:00 to 8:15

President's Welcome

Jim Andrews, Vice President Revenue Operations
Self Refind Behavioral Health

8:15 to 9:00

AAHAM National Update and Certification Program

Tim Moore, CRCP – 1
Chief Executive Officer
Marcam Associates

9:00 to 10:15

State of the Healthcare Industry from a Provider's Point of View: Q&A Session

Andrew Gwin, Regional Director of Revenue Cycle
Ascension Health

10:15 to 10:45

Break

10:45 to 12:00

More Granular Approach to Revenue Cycle: Specialty Reimbursement Niches

Chad Powers, VP & General Counsel
Medical Reimbursement of America

12:00 to 1:00

Lunch

1:00 to 2:15

Engaging Patients in Their Financial Health: Best Practices and Lessons Learned

Karen Dillard, Regional VP of Sales
CarePayment

2:15 to 3:00

Regulatory Issues Facing the ARM Industry: What Providers Need to Know

Judd Peak, CCO and General Counsel
Frost-Arnett Company

3:00 to 3:30

Break

3:30 to 4:45

**Are We the Next Victim of a Data Breach,
How to Stay Safe in a Digitally Connected World**

Scott Augenbaum, Retired Supervisory Special Agent, FBI

4:45 to 5:00

Closing Remarks